

The Commonwealth of Massachusetts
Department of Early Education and Care
1 Washington Street, Suite 20, Taunton, MA, 02780

VISIT NARRATIVE - 01/18/2017

Umbrella: Chamberlain International School

Executive Director: William Doherty

I. Activity Summary

A Renewal visit was made to the program on 1/19/2017 and 1/20/17. Renewal activities included interviews with the Program Director, Assitant Director, staff and residents; review of staff and resident's records; review of logs; inspection of the facility; and observation of daily activities. An exit interview was conducted on 1/20/2017. This licensor was assisted with this study by licensor Kathy Perry. Nina Marchese from ESE joined the licensors at the program during part of the study

II. Program Synopsis

Visit# 004579

Provider Name: Chamberlain International School
Program Director: Diane Wilson
Address Visited: 1 PLEASANT ST, Middleboro, MA 02346-1101
Provider #: 400332
License #: 9020826
Capacity : 18
Expiration Date: 02/19/2017
Ages Served: 11 - 21
Program Type: Group Care
Characteristics of Children Served:
Awake Ratio: 1:4
Asleep Ratio: 1:6

Visit# 004580

Provider Name: Chamberlain International School
Program Director: Diane Wilson
Address Visited: 17 PROSPECT ST, Middleboro, MA 02346-1823
Provider #: P-171609
License #: 9020827
Capacity : 18
Expiration Date: 02/19/2017
Ages Served: -
Program Type: Group Care
Ratio:
Awake Ratio: 1:4
Asleep Ratio: 1:6

Visit# 004581

Provider Name: Chamberlain International School
Program Director: Diane Wilson
Address Visited: 3 PLEASANT ST, Middleboro, MA 02346-1101
Provider #: P-172009
License #: 9020857
Capacity : 12
Expiration Date: 02/19/2017
Ages Served: -
Program Type: Group Care
Ratio:

Awake Ratio: 1:4
Asleep Ratio: 1:6

Visit# 004582

Provider Name: Chamberlain International School
Program Director: Diane Wilson
Address Visited: 29 PLYMOUTH ST, Middleboro, MA 02346-1103
Provider #: P-172027
License #: 9020824
Capacity : 18
Expiration Date: 02/19/2017
Ages Served: -
Program Type: Group Care
Ratio:
Awake Ratio: 1:4
Asleep Ratio: 1:6

Visit# 004583

Provider Name: Chamberlain International School
Program Director: Diane Wilson
Address Visited: 7 PLEASANT ST, Middleboro, MA 02346-
Provider #: P-177810
License #: 9020825
Capacity : 15
Expiration Date: 02/19/2017
Ages Served: -
Program Type: Group Care
Ratio:
Awake Ratio: 1:4
Asleep Ratio: 1:6

Visit# 004584

Provider Name: Chamberlain International School
Program Director: Diane Wilson
Address Visited: 11 PLEASANT ST, Middleboro, MA 02346-1101
Provider #: P-177815
License #: 9020856
Capacity : 5
Expiration Date: 02/19/2017
Ages Served: -
Program Type: Group Care
Ratio:
Awake Ratio: 1:4
Asleep Ratio: 1:6

Visit# 004585

Provider Name: Chamberlain International School
Program Director: Diane Wilson
Address Visited: 36 PLYMOUTH ST, Middleboro, MA 02346-1104
Provider #: P-177821
License #: 9020867
Capacity : 6
Expiration Date: 02/19/2017
Ages Served: -
Program Type: Group Care
Ratio:
Awake Ratio: 1:4
Asleep Ratio: 1:6

Visit# 004586

Provider Name: Chamberlain International School
Program Director: Diane Wilson

Address Visited: 32 PLYMOUTH ST, Middleboro, MA 02346-
 Provider #: P-177840
 License #: 9020855
 Capacity : 7
 Expiration Date: 02/19/2017
 Ages Served: -
 Program Type: Group Care
 Ratio:
 Awake Ratio: 1:4
 Asleep Ratio: 1:6

Visit# 004587

Provider Name: Chamberlain International School
 Program Director: Diane Wilson
 Address Visited: 30 PLYMOUTH ST, Middleboro, MA 02346-1104
 Provider #: P-178079
 License #: 9020828
 Capacity : 10
 Expiration Date: 02/19/2017
 Ages Served: -
 Program Type: Group Care
 Ratio:
 Awake Ratio: 1:4
 Asleep Ratio: 1:6

III. Updates and Changes

There is a new Clinical Director and Residential Director since the last licensing study.

There is a new Bullying Policy in place as the previous policy was updated. The new policy was approved by ESE.

Nursing coverage has now increased to include a nurse on campus in the evening hours.

The program was recently contacted by DPH to inform them that they have to apply for "delegation" of medications. The program needs to submit their medication administration policies which DPH will approve. This licensor has never heard of this practice before with any other residential program.

IV. Corrective Action Required

There were no non-compliances noted. No corrective action is required at this time.

V. Technical Assistance / Comments

Technical Assistance provided during the visit:

Associated Regulation Number	Reviewed Item	Technical Assistance Provided
3.06(07)	Recreational Services	It was reported by staff and residents that a large number of recreational activities are offered on a daily basis.
3.05(02)(d)03	Residents aware of rules	Resident records were well maintained
3.08(05)(a)	Building and Grounds	The houses were found to be clean and in good repair.
3.04(07)(g)	On-going training	A large number of trainings are offered on a variety of topics.
3.04(06)(f)	Personnel Records	The personnel records are meticulously maintained, with all required information easily accessible.

Associated Regulation Number	Reviewed Item	Technical Assistance Provided
3.05(04)	Service Planning	Treatment plans were comprehensive and detailed with required domains clearly identified. The clinical notes were current and thorough as were the daily progress notes.

Comments

The program offers an extensive and unique variety of classes for the residents, including an aviation program which has afforded a few residents to obtain a license. The staff is very diverse and bring a wealth of cultural knowledge and experience to the program.

This licensor would like to thank the Director and Assistant Director for their assistance, cooperation, and hospitality during this study.

Licensor

Miguel Ortega